

BOOKS GALORE...NEARLY 821,000 RELOCATED

UNIVERSITY OF MIAMI LIBRARIES TRUST GRAEBEL WITH PRIZE POSSESSIONS

CASE STUDY

A long-standing client, University of Miami Libraries was in need of checking-out hundreds-of-thousands of warehoused books, transporting them and then checking the tomes back in to a different location hundreds of miles away within two-weeks. Graebel was selected as the head 'librarian' for the job.

THE CHALLENGE

With a tight timeframe of less than two weeks, to reposition each book on the respective shelf at the destination location 400 miles away in the facility according to the aggressive schedule.

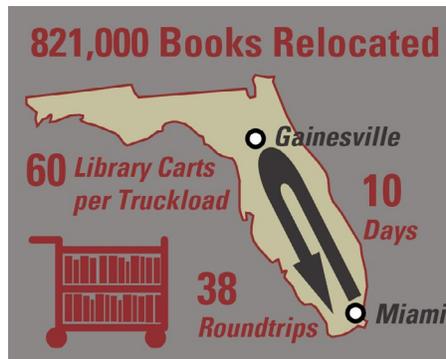
THE SOLUTION

With an extensive background in library and University moves, Graebel created a plan of action to streamline the transfer of all of the books at hand. A clear-cut mapping of the process was derived based on the proprietary Graebel Chain of Custody methodology.

To ensure efficient and consistent service and to maximize the time and distance of each day's scope, Graebel positioned the same six crew members at the origin and destination location each day. This method allowed for only one explanation of the project process to the crew members versus multiple, timely instruction on a daily basis.

The crew began each day by loading 60 library carts of books at the University's warehouse in the origin location of Medley, Florida located in the Miami Lakes area. The crew then transported the 53' trailer to the destination facility located 400 miles away in Gainesville, Florida. They then cataloged and placed the books according to the University's instructions.

The process was followed precisely for 10 days until all of the books were relocated.



THE RESULT

A grand total of 38 round-trips of over 30,000 miles traveled and nearly 821,000 books pushed on 2,280 book carts was successfully executed by the Graebel crew in just 10 days, meeting the University's deadline of two weeks. All of the books were placed in the correct order at the Gainesville location and the expectations of world-class, timely, professional service were again exceeded for the University of Miami.

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THE CUSTOMER

University of Miami Libraries Coral Gables, FL
<http://www.miami.edu> | Established in 1925

University of Miami is a private research university with more than 15,000 students from around the world.

The libraries of the University of Miami rank among the top research libraries in North America with a combined collection of 4 million volumes, with 83,000 electronic and print serials. The libraries provide support and services for 11 schools and colleges serving undergraduate and graduate students in more than 180 majors and programs.

PROJECT SCOPE

To relocate approximately 821,000 books from the University's warehouse facility in Medley, Florida to a warehouse facility 400 miles away and then re-cataloged the books accordingly.

PROJECT GOALS

To stay within the University's two week timeframe and to create a Chain of Custody plan to relocate all of the books efficiently.

WHY GRAEBEL

As its household goods mover and a proven partner for E&I Cooperative Services, Graebel was the top choice for the project by the University. The University has trusted Graebel with its library workplace services since 2005, making the Graebel single source solution for relocation needs an easy read.



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