

EXCESS INVENTORY & STORAGE SHORTAGE RESOLVED

GRAEBEL TRACKS INVENTORY REMOVAL & STORAGE IN REAL-TIME

CASE STUDY

To foster a sense of unity and community among its employees, an innovative R&D company in Silicon Valley, California, reconfigured its single-user cubicles into the trending, open desk-style (or bullpen) spaces. This resulted in an excess furniture inventory and limited storage problem. Graebel to the rescue with the Warehouse Management System (WMS™) advanced technology.



THE CHALLENGE

When this tech organization reconfigured its workspace into an open desk environment, it encountered an unexpected problem – how and where to store all of its cubicle panel inventory?

The company's maintenance staff removed most of the panels from their frames before Graebel

was called on-site. The Graebel crew then completed the panel disassembly, carefully labeled and loaded the panels onto trucks for transport to the Graebel warehouse for secure storage. In six weeks, with four trucks and a seasoned, background-checked crew, Graebel completed the job without a hitch.

(continued on reverse)

THE CUSTOMER

An innovative research and development company in Santa Clara County, California, that designs and engineers high-profile, portable, hand-held consumer electronics products.*

PROJECT SCOPE

Remove excess office furniture stored in closets, server rooms and electrical closets throughout the client's premises. Create a custom database using the WMS software to accurately inventory all items and securely store the property at the local Graebel warehouse.

PROJECT GOALS

Work efficiently with the company's facility management team to execute the removal of cubicle panels; complete the project within the allotted timeframe and budget while maintaining organized, real-time inventory status throughout the process and after the relocation.

WHY GRAEBEL

The company selected Graebel because of its solid, two-year relationship of delivering proven, consistently high-quality services.



Panel inventory in the Graebel warehouse

THE SOLUTION

While the current bullpen floorplan is popular among its workforce, the company wanted an accurate tracking of their cubicle panel inventory while in storage – should workplace trends revert to individual workspaces.

Graebel recommended the WMS system for inventory accuracy during the removal and storage

process. WMS would also reduce labor costs and improve flexibility and response times when pulling items out of inventory.

Graebel constructed a custom database using predetermined, detailed specifications – such as item number, description, dimensions, images, and more. Available online 24/7, the database allows the company's facility manager to view and order

THE GRAEBEL DIFFERENCE

WMS™ (Warehouse Management System) is an advanced technology and operating system that automates and streamlines the inventory process. Once the customer database structure is set up, every item is accurately tracked through its entire lifecycle in the Graebel warehouse. With WMS, the company can manage its office furniture inventory, on-line 24/7, with accurate updates on every inventory movement within the Graebel warehouse and generate real-time inventory tracking reports as needed.

the exact inventory item(s) in real-time. The same detailed database allows the Graebel warehouse crew to quickly locate the exact item(s) requested and to pack the item(s) for claim-free transport back to the client's corporate office.

THE RESULTS

The removal of the excess wall panels from individual cubicles allowed the client to update its office workspace to meet current workforce needs. In the interim, its inventory is cataloged, stored and readily available for future workspace re-configurations as the company grows and if its workforce needs change. With 24/7 real-time web access to reports and photos of its stored property, the client can easily manage its securely stored inventory.

Among the benefits experienced with Graebel and the WMS software:

- > Less Paperwork, Timely Reports
Handwritten, outdated reports replaced by timely, legible electronic reports which are generated as needed for meetings, record verification, inventory management
- > Superior Record-tracking Accuracy
"Piece-level" tracking while in storage for fast product retrieval
- > Precise Customer Data Collection Profile
Graebel creates unique company profile to capture the exact information required for each client's unique inventory tracking needs
- > Consistency of Data Collection the data-capture software prompts the user through the new item entry process
- > Bar Code Readability, Cross-reference
immediately recognizes an existing product in the system; preventing duplicate entry
- > Legible Product Tags save time and ensure accuracy in locating stored items
- > Digital Imaging provides visual verification to avoid the delivery of a wrong product; saving time, money and aggravation
- > Customer Internet Access to Inventory
Real-time data accessible 24/7 online through the secure, password-protected website to run reports, place work orders

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